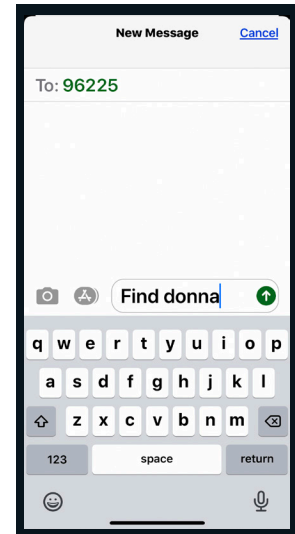


# Location Services for LifeFone Voice-in-Pendant

## Location Request using Text Messaging

Caregivers can find their loved ones using Text Messages, offering peace of mind.

1. Text **find locator name** to **96225** from a phone registered on your account.  
"Find" can be uppercase or lowercase.  
The locator name is the subscriber's first name.
2. The system will send a text message with the location of the LifeFone VIP device.
3. If you wish to add or edit the contacts on your list, please contact LifeFone at 1-800-940-0262.



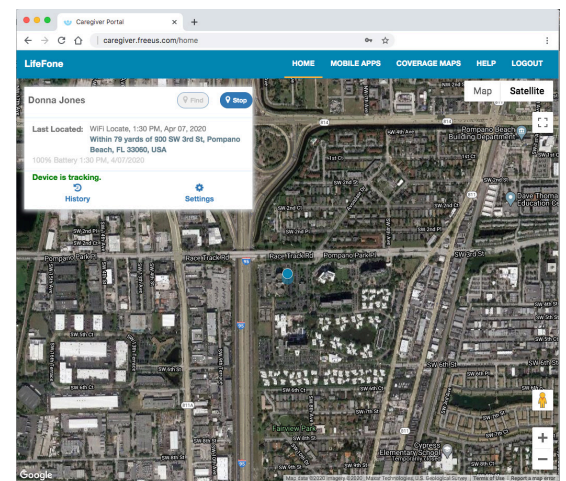
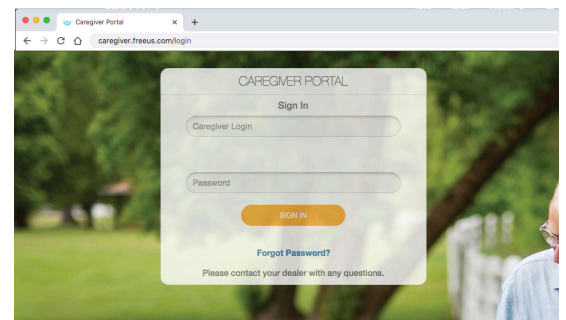
## Web-Based Internet Portal Location Services

The internet portal enables caregivers to find their loved ones offering peace of mind.

Go to the web address [caregiver.freeus.com/login](http://caregiver.freeus.com/login) and follow the steps below:

1. "Caregiver Login" is the email address provided with the initial order. If an email wasn't provided, then use the first initial and last name of the person who will be using the device.
2. The default password is lifefone (all lowercase).
3. Once logged in to the Caregiver Portal, you are ready to use the location services.
4. If still unable to sign in, please call LifeFone customer service at 1-800-940-0262.

While in tracking mode, you can view GPS location updates every 30 seconds.



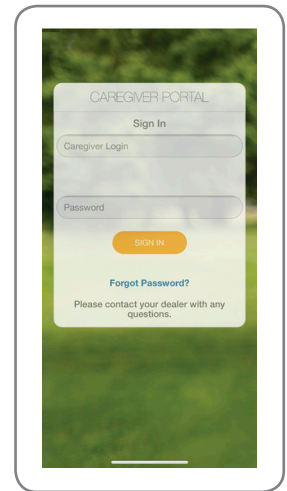
# Location Services for LifeFone Voice-in-Pendant

## Location Services using the Belle+ Mobile App

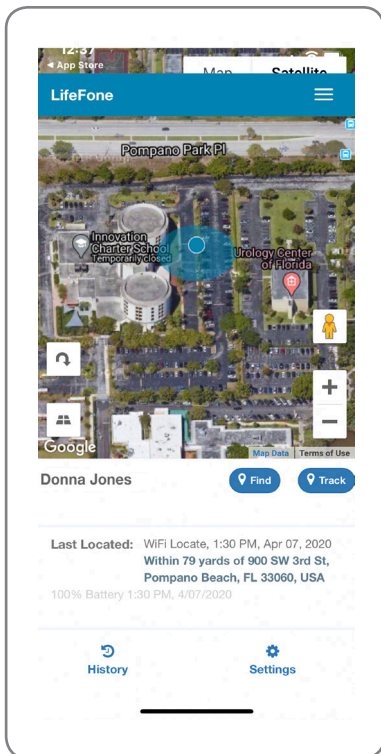
The Belle+ mobile application enables caregivers to locate their loved one's LifeFone device, offering peace of mind.

### Download the Belle+ app in the Google Play Store or Apple Store

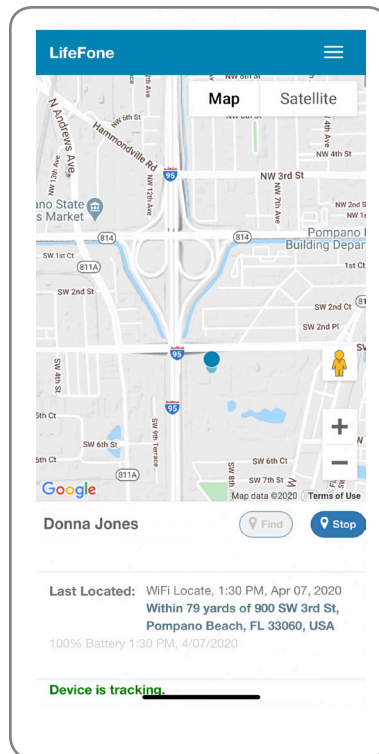
1. Search for Belle+ app in the search browser. Once you locate the app, click to install, and wait for the app to download completely. Once the download has completed, locate the Belle+ app on your phone and open it.
2. Login using the provided user name and password
  - a. User name is the email provided with the initial order. If one wasn't provided, then use the first initial and last name of the person who will be using the device.
  - b. The default password is lifefone (all lowercase).
  - c. Once you have logged in, you are ready to use the location services.
  - d. If you are unable to sign in, please call customer service at 1-800-940-0262.



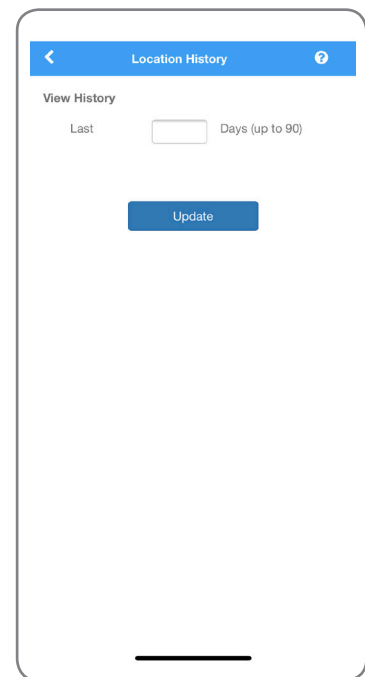
While in tracking mode, you can view GPS location updates every 30 seconds.



Satellite View



Map View



Location History

Select "Location History" from the top menu to view up to 90 days.